

NOTICE!

CHANGE IN UTILITY PAYMENT AGREEMENT PROCEDURES!

Effective January 1, 2023 the following rules will apply to all agreements for utility payments:

- Only one agreement per month will be allowed. Limit 3 per year.
- No extensions or changes to the original agreement will be permitted.
- After 3rd agreement, a 3-month catch-up plan shall be offered. Only one catch up plan will be allowed per year.
- No agreements shall be made for a period of 12 months from the date at which the 3-month catch-up plan was offered.
- If payments are not made as agreed, utilities will be disconnected on the day following the date on which a payment was to have been made. This will result in non-eligibility for agreements for a period of 12 months from the date on which payment was to have been made.
- Utilities will remain disconnected until payment in full is received.
- Per City ordinance, on the 23rd of the month at 10 a.m. services must be paid in full to avoid utilities being disconnected. No agreements will be made after 22nd of each month.

If you have any questions, please contact the City Clerk's office at 316-835-2286.

Julie Wait
City Clerk